

LADWP CARES

Utility Grant Assistance

This short-term program will help LA City residents who may be experiencing income loss due to the COVID-19 pandemic. Low-income residents may be eligible to receive a one-time, \$500 check in the mail to help pay utility bills.



Funding is limited.

Online Applications accepted from November 2 through November 15, 2020.

You may qualify for the LADWP CARES Utility Grant Assistance program if you meet the following criteria:

1. You have an active residential LADWP account, for an address within the City of Los Angeles.
2. You provide proof that you (or a member of your household) have experienced a “loss of income” related to COVID-19 or the city’s or state’s safer-at-home order, AND
3. Either of the following:
 - 1) Your LADWP account is currently enrolled in one of the following programs: Low Income Discount Program; Lifeline Program; Life Support Equipment Discount; or Physicians Certified Allowance Discount Programs, OR,
 - 2) Your current income meets LADWP’s Low Income Discount Program qualifications.

Low Income Discount Program Income Qualifications

HOUSEHOLD SIZE	MAXIMUM ANNUAL GROSS INCOME	MAXIMUM MONTHLY GROSS INCOME
1	\$34,480	\$2,873
2	\$34,480	\$2,873
3	\$43,440	\$3,620
4	\$52,400	\$4,367
5	\$61,360	\$5,113
6	\$70,320	\$5,860
7	\$79,280	\$6,607
8	\$88,240	\$7,353
Each Additional Person	\$8,960	\$747

Your household income must have been impacted by COVID-19 for one of the following reasons:

- Workplace closure or reduced hours due to COVID-19, including layoff, termination, loss of working hours.
- Business closure or other economic impacts of COVID-19.
- Sickness with COVID-19 or caring for a household or family member who is sick with COVID-19.
- Medical costs for you or a household member who is ill with COVID-19.
- Extraordinary out-of-pocket childcare expenses due to school closures.
- Compliance with a recommendation from a government health authority to stay home, self-quarantine, or avoid congregating with others during the state of emergency.
- Other reasonable expenditures stemming from government-ordered emergency measures.
- Any additional factors relevant to your or a household member’s reduction of income as a result of COVID-19.

Priority will be given to applicants enrolled in LADWP discount programs as of November 1, 2020: (Low Income Discount Program, Lifeline Program, Life Support Equipment Discount, or the Physicians Certified Allowance Discount). Checks will be mailed by December 30, 2020.

To learn more or apply, visit ladwp.com/UtilityCARES.

**Complete program eligibility requirements and terms and conditions are available at ladwp.com/UtilityCARES.*

